



RETURNS FORM

FULL NAME

EMAIL ADDRESS

ORDER NUMBER

Name of Items Returned	Qty	Reason for Return	Exchange or Refund? (Please indicate size)

APEXGRAY

8 Woodgate Drive

Chellaston

Derby

DE73 6UX

Affix postage

RETURNS INFORMATION

PLEASE FILL IN THIS RETURNS FORM CLEARLY AND IN CAPITAL LETTERS

- The customer must cover all returns costs unless otherwise advised by a member of our support team
- Returns must be made within 30 days of receipt of your product (not inclusive of transit times)
- Any returned items found to not be in their original condition will not be accepted (i.e. washed, missing labels, distinctive smells such as deodorant, body odour, food smells, covered in animal or human hair – this list is not exhaustive).
- If you believe your product is defective due to a manufacturing fault, please contact our customer support team at support@apexgray.co.uk prior to returning your goods
- Refunds are issued against your original payment method and will be processed within 7 days
- Any exchanges must be for an item on your original order with a change of size or colour.
Full details of our Refund and Returns policy can be found at www.apexgray.co.uk/refund-policy